



Your installer should have provided some information to help expectations for all concerned. However, your installer has a busy few days ahead of him / her, so it's important that they are given the autonomy to get on with the job.

Your installer will be working off a set of plans, so it's important that on day one you confirm that the plans have not changed, and that you are both working to the same specification.

Good installers are experienced in working within their customers homes, and therefore have huge respect for their property.

iKBBi members work to a stringent set of standards and guidelines, and will respect your home fully during the installation. Floors should be protected using dust sheets, doorways sealed to prevent dust from entering the other parts of the house not involved in the installation.

In addition to these standards, please be under no illusions that your normal home life won't be temporarily turned upside down. Whilst every effort will be made by your installer to keep any inconvenience to a minimum, it is inevitable that there will be a huge change in your normal daily routine.

- Installers use noisy power tools to cut, shape and finish your installed product. Be prepared, and if necessary prepare neighbours by forewarning them of the imminent installation
- It's likely that during kitchen and bathroom installations that your water, heating and electrical supply will be temporarily disconnected. Is there anyone in your home that may find this a problem (maybe young, elderly or sick family members)? Don't forget your tropical pets... maybe they need heat and UV lights – will this be affected?
- How about your digital TV? Have you saved programmes on your digital TV box that may be lost during the power cut? What will you do without that lost episode of Eastenders or Corrie?

Communication is vital during your installation. Make sure you have a good brief / debrief with your installer each day and where possible comment (positively or negatively) on the workmanship. Remember your room will actually come to life toward the end of the installation so don't expect to see immediate results within the first few days.

On the last day of the installation, ensure your installer gives you a tour of your new kitchen, bedroom or bathroom. Make sure you know how everything works and that you have any instruction manuals for new appliances. Also make sure you're happy with the workmanship. Any comments made early will help the installer put it right before the end of the installation.

And finally, look after your installer and your installer will look after you! Allowing them access to the kettle, tea bags, milk and sugar will help you make a friend for life. Be nice to these guys, they work hard and will give you a kitchen, bedroom or bathroom that you'll use and enjoy for many years after they leave.

Search for iKBBi professional installation businesses at

www.professionalfitters.org

You can also validate iKBBi membership online