



Once you've appointed your installer, and are satisfied that he/she will do a good job, it's important that you prepare for their arrival.

You may have already had installers or builders in your home before and will be aware of the imminent upheaval. If you haven't, we have prepared some real practical advice on how to best prepare and minimise inconvenience.

In all instances, if the stock is delivered prior to your installer's arrival, check that you've received everything in good order. A simple visual inspection of the goods should eliminate any obvious signs of delivery damage (a size 10 boot print on a box or ripped packaging is usually a great indicator that something inside is damaged)! Ensure that you have the correct number of packages, versus the delivery note.

It is advisable that you don't open every box or package, as this may lead to damage in itself. However, if you do find evidence of damage or are clearly missing goods, contact your retailer and your installer to pre-warn them. In most instances this shouldn't delay your installation, but reporting this stuff early will help avoid delays.

Kitchens

- ✓ Empty cupboards, and remove everything from the room you want to keep (including the Baked Beans)!
- ✓ Leave appliances in the room (even if you're keeping them) – But make sure you inform the installer what is to stay, and what's not
- ✓ Think about alternative eating and drinking arrangements – Can you arrange to eat elsewhere during the installation, or will you just rely on take-away's?
- ✓ Can you set up a "temporary kitchen" elsewhere in your home (maybe somewhere to prepare snacks or just make a nice cup of tea)?

Bedrooms

- ✓ Remove all clothes and personal belongings
- ✓ Empty drawers and remove everything to another room
- ✓ Remember to clear out from under the bed and on top of wardrobes
- ✓ Remove bed clothes and linen

Bathrooms

- ✓ Remove all shampoos and potions
- ✓ Ensure all towels are removed
- ✓ Remove shavers / toothbrushes / hair dryers
- ✓ In fact, clear the room of everything!

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