



**As there are currently no mandatory regulatory bodies for kitchen, bedroom and bathroom installers, anyone can offer an installation service to the general public. This is frightening but true especially considering the cost and complexity of a new kitchen, bedroom or bathroom.**

How can you spot a "cowboy"? (Remembering they rarely shout "yee-ha" before taking your money)!

All iKBBI members have been rigorously checked to ensure that they (and/or their sub-contractors) are fully qualified to provide work of the highest standard within your home.

If your project involves plumbing, gas or electrical work, you can be assured that all our members will adhere to all current legislation, codes of practice and health and safety regulations. If they are not registered as competent to undertake the gas and/or electrical work, members must provide us with details of their sub-contractors who are. As an additional safety net, we strongly recommend that you check these credentials yourself before the installation commences.

**“Other than turning up at your home on a horse complete with Stetson and spurs, there are a few tell tale signs that will help you spot and avoid cowboys”**

- ✓ Always obtain multiple quotes for work, remembering that cheapest isn't necessarily best
- ✓ Be sceptical of installers not wanting to provide clear written quotations
- ✓ Rogue fitters love non-traceable cash deals with money up front... be aware
- ✓ Ask for testimonials and example of previous work... Good fitters will gladly share this info
- ✓ Check to see if the installer is registered with a recognised professional bodies
- ✓ Ensure they present credentials around gas & electrical installation before and after the installation
- ✓ Don't be baffled by jargon – If you're not sure – ask, or seek third party advice
- ✓ Trust your instincts, if you're not 100% confident – find another fitter before work commences!

***“Consumer Direct (the government watchdog) receive thousands of complaints annually relating to poor workmanship and rogue installers...”***

***Don't become a statistic!***

Search for iKBBI professional installation businesses at

[www.professionalfitters.org](http://www.professionalfitters.org)

You can also validate iKBBI membership online